

Curriculum Vitae Template

Personal Information

Name	Prof.Dr. Zakaria Muttlaq Al-Douri
Academic Rank	Professor
Nationality	Iraqi
Address	Jordan/ Amman- Rabieh
Contact Information	
Phone	+962796691594
E-mail	zak@iu.edu.jo
Research gate	
Google scholar	https://scholar.google.com/citations?user=q90T-MsAAAAJ



Academic Qualification

Degree	Major	Awarding University	Duration		Country
			From	Year of Awarding	
PhD	Business Administration	University of Economics in Bratislava	1988	1992	Slovakia
Master (Higher Diploma)	Business Administration	Baghdad	1981	1984	Iraq
Bachelor	Business Administration	Baghdad	1976	1980	Iraq

Academic Experience

Duration (Years)	University	Position	Main Duties
35 Years	University of Baghdad- Iraq Isra University	Faculty member	Teaching, Associate Dean of the Faculty of Administration and Economics, Dean of Graduate Studies and Scientific Research, Dean of the Faculty of Administrative Sciences

Professional Experience

Duration (Years)	Institution	Job title	Main duties
------------------	-------------	-----------	-------------

4 years	Ministry of Industry	Researcher	Research
4 years	Ministry of Industry	Chief Researcher	Research
2 years	University of Baghdad	manager of administrative development	Administrative
11 years	University of Baghdad	Head of Bank Management Branch College of Administration and Economics	Administrative
2 years	Baghdad University	Dean of the College of Management and Economics	Academy-Administrative
4 years	Isra University	Dean of Scientific Research and Graduate Studies	Administrative-Academy
1 year	Isra University	Dean of the Faculty of Business	Administrative

Training Courses

Course	Organizer	Date	Participant/instructor	language
Training IT Customers (Users, Business Owners & Management).	The ministry of industry- Iraq	1982	Instructor	Arabic
Roll-Out Scenarios and (Pilot, Parallel Sites)	National Center for Administrative Training	1983	Instructor	Arabic
Preparing & implementing training plans for projects and staff	Pioneers Training & Consulting	1983	Instructor	Arabic
Managing HR for IS Sector	Trade Department - Training Department	1984	Instructor	Arabic
Defining Training objectives	Optimal Academy for Consulting and Training	1984	Instructor	Arabic
Training Methods	Trade Department - Training Department	1987	Instructor	Arabic
Formulation and classification of tests	Faculty of Management and	2006	Instructor	Arabic

	Economics - Consulting Office			
Business Processes Improvement and Animation	National Center for Administrative Training	2004	Instructor	English
Conducting Management training Courses for higher management	Pioneers Training & Consulting	2005	Instructor	English
Sharing the development of JTC Appraisal System with Price Water House Consultancy Team	Trade Department - Training Department	2007	Instructor	English
Develop & Maintain Methodologies Documentation such as Detail Study & Analysis Methodology	Optimal Academy for Consulting and Training	2008	Instructor	English
Develop & Maintain the Business Processes & related Procedures Work- Flow	Trade Department - Training Department	2008	Instructor	English
Develop & Maintain the Periodical Meeting & Progress Reports Roles	Faculty of Management and Economics - Consulting Office	2009	Instructor	English
Forms and Procedures	National Center for Administrative Training	2010	Instructor	English
Develop & Maintain Business Coordination & Communications Roles, Forms & Channels (Routes) and Procedures	Pioneers Training & Consulting	2010	Instructor	English
Integrated program for the preparation of human resources manager	Administrative departments	2010	Instructor	Arabic
Developing presentation and presentation skills	Commercial and Financial Departments	2010	Instructor	Arabic
The art of communication and dealing with others	Relations and Media	2004	Instructor	Arabic
How to manage your organization Overdraft?	Administrative departments chair	1997	Instructor	Arabic
Read and analyze financial statements and budgets for non-financial managers	Employees in financial departments and auditors	2006	Instructor	Arabic
Administrative leadership in the light of modern global changes	Senior Administrations	1994	Instructor	Arabic
Developing creative thinking skills	Managers of the main departments	1998	Instructor	Arabic

Effective procurement management	Commercial and Financial Departments	1999	Instructor	Arabic
How to prepare your organization to respond to crises	Managers of the main departments	2004	Instructor	Arabic
Time management	All Departments	1997	Instructor	Arabic
Effective management of public relations and speaking in the media	Employees in the sections of relations and media	2006	Instructor	Arabic
Prepared by the Strategic Director	Managers of the main departments	1994	Instructor	Arabic
Develop business processes and simplify procedures	Employees in all departments	1995	Instructor	Arabic
Modern methods to evaluate the performance of employees	Managers and supervisors	2008	Instructor	Arabic
Effective warehouse management	Warehouse and commercial workers	1992	Instructor	Arabic
Marketing and financial concepts of modern senior management	Commercial and Financial Departments	1998	Instructor	Arabic
Qualification and evaluation of suppliers using the computer	Computer Workers	2000	Instructor	Arabic
Developing managerial skills for department heads	General Managers and sections	2000	Instructor	Arabic
Influential media skills of senior leadership	General Managers and sections	2010	Instructor	Arabic
Integrated approach to the selection and recruitment of personnel	Administrative Affairs Workers	1997	Instructor	Arabic

Publications

Paper title	Journal	ISSN	Vol. Issue	Year	Country
Prospects for the development of technical education in Iraq	Extensive hands of the Arab technical education	-	-	1985	Iraq-Baghdad
The relationship between organizational loyalty and intention to quit	Magazine Aalallom economic and administrative	-	-	1994	Iraq-Baghdad

The organizational structure and creativity, "the entrance of the Stand."	Magazine Aalalloom economic and administrative	-	-	1997	Iraq- Baghdad
Personality and style of leadership behavior and their impact on organizational loyalty	Journal of the College of Business and Economics	-	-	1997	Iraq- Baghdad
Organizational Crises: Concept and Dealing with It	Journal of Academy of Graduate Studies	-	-	2000	Libya - Tripoli
The Relationship Between Association and Organizational Trust and Its Satisfaction (Production Approach)	Journal of Economic and Administrative Sciences Special Issue	-	-	2001	Iraq- Baghdad
Social capital - the entrance to the economies of confidence	Journal of Economic and Administrative Sciences	-	-	2002	Iraq- Baghdad
The Relationship Between Crises and Leadership Behavior	Journal of Economic and Administrative Sciences	-	-	2002	Iraq- Baghdad
Management strategies and reduce stress	Journal of Technical Authority - technical education	-	-	2005	Iraq- Baghdad
Ethical approaches in the management of Information Technology: a theoretical perspective in the management of computer ethics	Fourth International Scientific Conference of the University of Zaytuna- Jordan	-	-	2003	Jordan- Amman

Empowerment Employeers in Business Organizations	Journal of Management and Economics, University of Mustansiriyah	-	-	2003	Iraq-Baghdad
Knowledge Management and the Implications for Management Innovation	Journal of Economic and Administrative Sciences	-	-	2004	Iraq-Baghdad
Creative Destruction in Business Organizations: Aconceptual Framework	Second Scientific Conference of the University of Jerash Jordan	-	-	2005	Jordan-Amman
Adopting the strategic logic of fragmentation in the development of the marketing mix	Journal of Economic and Administrative Sciences	-	-	2004	Iraq-Baghdad
Strategic Options to Meet the Challenges Managers Arab Business Organizations	Journal of Economic and Administrative Sciences	-	-	2005	
Integration of Value Chain Organization and the Customer Value Chain	Journal of Baghdad College of Economic Sciences	-	-	2006	
Business Ethics for the Strategic Management	International Scientific Conference of the sixth annual University of Jordan Azetouna	-	-	2006	

Prospects for the application of total quality management in insurance companies of Jordan	Second Scientific Conference of the Jordanian University of Applied Sciences	-	-	2006	Jordan-Amman
Management knowledge of the Customer	Second Scientific Conference of the Isra University of Jordan	-	-	2005	
Data Mining	Journal of Economic and Administrative Sciences	-	-	2007	
The relationship between knowledge management and information systems and their impact on the decision-making		-	-	2008	Jordan-Amman
Content analysis of Blue Ocean Strategy Within the philosophy of green marketing	International Scientific Conference of the sixth annual University of Jordan Azetouna	-	-	2009	Jordan-Amman
Analysis of the Relationship of Organizational culture With Crisis From the perspective of the individual - collective	Third Scientific Conference of the Isra University of Jordan	-	-	2009	Jordan-Amman
Strategic leadership in business organizations in accordance with the philosophy of the ocean blue	Tenth Annual International Conference of the University of Zaytuna	-	-	2010	Jordan-Amman

Books

Book Title	Publisher	Country	Edition	Year
Strategic management: concepts, processes and case studies	Yazouri	Amman	Ed.1	2005
Central banks and monetary policy.	Yazouri	Amman	Ed.1	2007
International Business: a behavioral perspective and strategic	Yazouri	Amman	Ed.1	2008
Empowerment and Confidence Economics	Yazouri	Amman	Ed.1	2009
Strategic thinking in contemporary organizations	Yazouri	Amman	Ed.1	2010
Management principles and Its functions	Yazouri	Amman	Ed.1	2010
Functions and operations of business organizations	Yazouri	Amman	Ed.1	2010
Theory of the Organization - a contemporary perspective	In press-dar Amjad	Amman	Ed.1	2015
Human Resources Management Post-functional	In press -wael	Amman	Ed.1	2016

Conference

Scope	Name	Organizer	Date	Country	Participation (attendance – participate)	Peer-Reviewed (Yes /No)
continuous education	First Country Conference for Continuing Education	Baghdad University	1989	Iraq	Participate	-

Teaching Methods	The First Scientific Conference of the Technical Education Authority	Technical Education Authority	1990	Iraq	Participate	-
Development of technical education	The Second Scientific Conference of the Technical Education Authority	Technical Education Authority	1991	Iraq	Participate	-
Development of technical education	The Third Scientific Conference of the Technical Education Authority	Technical Education Authority	1992	Iraq	Participate	-
Re-habilitation of technicians	Scientific Symposium on New Patterns In technical and technical education and training	Arab Union for Technical Education	1992	Syria	Participate	-
Administrative research constraints	Second Arab Conference for Administrative Research	Arab Organization for Administrative Development	2002	Sharjah	Participate	-
	Annual Conference of Philadelphia University	Philadelphia University	2002	Jordan	Participate	-

Analysis of the relationship of organizational culture with the crisis From an individual - collective perspective	Third Scientific Conference of the Faculty of Administrative and Financial	Isra University	2009	Jordan	Participate	-
Nanotechnology and its role in achieving competitive advantage ... Managerial Perspective	Meeting on Nanotechnology: Principles and Applications	Malaysia university	2018	Malaysia	Participate	

Research Interests

- ✓ Strategic management
- ✓ Organizational behavior
- ✓ Human resources management

Professional Memberships

1. Association of Accountants and Auditors / Iraq - 1980
2. Member of the Administrative Committee on Science Association 1993
3. Iraqi Economists Association / Iraq - 1980
4. Member of Oxford University of London Club 2015
5. Member of the Arab Organization for Administrative Sciences - 2005
6. Member of the Advisory Board in Arab and Iraqi magazines Court 2005

Languages

- ✓ Arabic
- ✓ English

Postgraduate Supervision

Title	supervisee
Abdul Salam Mohammed	The philosophy of total quality management and its impact on the critical factors in organizational success

Muntaha Mansour	The impact of privatization on the effectiveness of the organization
Duraïd Ahmed	The impact of ownership size on enhancing organizational success
Nada Ismail Jabouri	Information system design for human resources (applied study in the College of Management and Economics / Baghdad
Jassim Mohammed Jubouri	Critical Success Factors and their Impact on Strategic Performance in Total Quality Management Perspective - An Analytical Study of Sample Performance in Private Banking Industry in Iraq
Mohammed Khalaf Adham	The relationship between the organizational conflict and the performance of the staff at Babil Maternity and Children Hospital
Ali ibrahem hassoun	The use of modern information technology to develop and improve health information systems - an exploratory study in Ramadi General Hospital / Anbar province
Yasser Mohammed Al-Dahab	Sources of the strength of the administrative leader of the Iraqi self - financing hospitals
yurob Adnan Saidi	Empowerment strategy and its impact on enhancing competitive advantage
Dalia Abdul Hussain	Analyze customer value matrix strategies as an entry point to achieve competitive advantage
Ibrahim raid abd alkareem	Data mining and its impact in reducing risks in industrial banks
Areej Adnan Ateeq	The impact of the educated organization on organizational excellence in business organizations - an applied study on a sample of employees in Jordanian commercial banks
Ashraf Abu dush	The Effect of Regulatory Factors on Organizational Success at Bank of Jordan
Intesar Beshish	The Impact of Strategic Supremacy Dimensions in achieving Competitive Priorities A Case Study in Arab Bank
Iman Shehada	The Impact of Entrepreneurial Leadership in Administrative Innovation - An Empirical Study on a Sample of Employees in Jordan Ummiah Telecom Company
Bayan Asaad Rabie	The impact of business ethics on organizational reputation in Jordanian private hospitals in Amman
Raghad Hunaiti	The impact of strategic leadership practices on talent management at Bank of Jordan
Suleiman Abu reyash	The Effect of Emotional Intelligence on

	Organizational Agility in Business Organizations - An Empirical Study on a Sample of Employees in the Jordanian Manaseer Group
Abeer Al Qaisi	The Impact of Social Capital on Strategic Intelligence in Business Organizations - An Empirical Study of a Sample of Employees at Jordan Ahli Bank
Ajeel Faisal Al - Yawar	The effect of organizational cynicism on organizational performance - Analytical study of the opinions of a sample of employees in the Greater Amman Municipality
Qais Abdul Moneim Manaseer	The Impact of Green Human Resources Management Practices on Innovative Performance Behaviors - An Empirical Study on Jordanian Dairy Factories
Mohammed Mohsen al-Saadi	The Impact of Strategic Thinking Dimensions in Achieving Growth Strategies in the Organization - An Empirical Study on Manaseer Group
Nawaf Ismail	The Impact of Balanced Scorecard on Strategic Options - An Empirical Study on a Sample of Iraqi Commercial Banks
Wael Fadel	The Effect of Manufacturing Flexibility on Organizational Performance in Business Organizations - An Empirical Study in the Manaseer Group Brick Factory
Yahya Majeed Mohammed	Intellectual Capital and its Effect on Achieving Sustainable Competitive Advantage - An Empirical Study on a Sample of Employees at Zain Jordan Telecom