

MASTER THESIS OF SOFTWARE ENGINEERING

ENHANCE TEAM MANAGEMENT THROUGH A SYSTEMATIC APPROACH

MODEL

By

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قُلْ إِنِّ صَلَاتِي وَنُسُكِي وَمَحْيَايَ
وَمَمَاتِي لِلَّهِ رَبِّ الْعَالَمِينَ

Say : "My prayer and my sacrifice
and my life and my death are for
Allah, The Lord of the worlds."

Surah Al-An'aam : 162

Declaration

This dissertation is the result of my own work and investigations, except where otherwise stated. Where correction services have been used, the extent and nature of the correction is clearly marked in a footnotes. Other sources are acknowledged by footnotes giving explicit references. A bibliography is appended.

Emad Y. Abuserrieh

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Abstract

Enhance Team Management through a Systematic Approach Model

This study aimed to enhance Team Management through a Systematic Approach Model in Jordan, the study sample consisted of 80 managers were selected randomly. To achieve the objectives of the study, the researcher used analytical descriptive approach, and the questionnaire as a tool for data collection, data were analyzed using descriptive statistics and test methods.

The study concluded with a set of results, including:

- 1- The result of the study showed that mean were medium and high within the fields which estimates building trust in the team management based on the systematic approach.

2- The result of the study showed that means were medium and high within the field which estimates making the right decision making in team management based on systematic approach.

3- The result of the study showed that the mean is medium within the field of enhancing the behavior of the team management based on the systematic approach.

4- The result of the study showed that mean is medium and high within the field of solving problems in the team's management based on the systematic approach.

5- The result of the study showed that the mean was medium and high within the field of the application of systematic approach assists in building an environment of trust and cooperation among team members.

6- There are no statistical differences in strengthening the team based on the systematic approach according to the variable (qualification, age, Training Courses and years of experience).

Based upon these results a set of recommendations were suggested such as:

1. Use the suitable training program for develops systemic approach in management and applies it, to increase efficient and effective team performance.
2. This study recommends companies and corporations to work hard on set a suitable systemic approach to manage team.
3. Develop innovative and practical solutions of systemic approach that are adoptable by management of team

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